New England Deaconess Hospital

pulse

185 Pilgrim Road, Boston, Massachusetts

March-April 1988

Annual meeting reviews past year, looks forward to future

"We're off to a good first quarter and hope we'll be able to continue this encouraging trend." — Laurens MacLure

"Although the leadership of this corporation is understandably very concerned about last year's performance, we also are equally confident that the tide has been turned, and we are setting the corporation back on a solid financial ground," said Colby Hewitt Jr., chairman of the board, at the annual meeting of NEDH Corp. in January. The meeting examined in detail the complicated issues that led to the hospital's multi-million dollar loss for the 1987 fiscal year.

"What happened last year was an extraordinary series of events which were largely unrelated, partly unpredictable, and occurred rather simultaneously," said Laurens MacLure, hospital president. "Their net effect shows in the worst year financially our hospital has ever suffered."

In his comprehensive presentation, MacLure outlined these events: a drop in the number of inpatients, which caused decreased income; a rise in length of stay, which raised expenses; changes in Medicare reimbursement formulas, which cut payment levels; and a reduced number of patients whose insurance covered all or most of the cost of care. Several additional factors — including the early retirement program and the need to set aside funds for a possible increase in malpractice premiums — further increased costs and added to the year's negative results.

MacLure then described the steps taken by hospital management to meet these problems and improve future results. These include task forces concentrating on reducing length of stay, improving the productivity of operations, and increasing the number of patients. Although it is too early to project long-term results, MacLure noted that the first months of the 1988 fiscal year show substantial improvement in both number of patients and length of stay. "We're off to a good first quarter and hope we'll be able to continue this encouraging trend," he said.

In discussing the efforts taken to reduce operating costs, both MacLure and Richard Lee, executive vice president, emphasized that maintaining high-quality patient care remains a top priority. MacLure said, "If in our efforts to bring our expenses in balance with our revenues we were to sacrifice our quality of care, we would be losing the ball game."

MacLure also noted that, in spite of the negative financial results, many positive things happened during 1987. Research funds increased more than 60 percent; new programs such as behavioral medicine and the Medical East HMO were added; important discoveries were made that could lead to treatments for AIDS and cancer; and the annual appeal and other fundraising programs brought in gifts of more than $4 million, an all-time high.

At the annual meeting, Colby Hewitt Jr., chairman of the board, acknowledged the work done by trustees and members of management to solve the hospital's financial problems.

Also at the meeting, Helen Hamawy, president of the Friends of the Deaconess, presented the auxiliary's annual gift to the hospital. This year's check for $100,000, which will be used to purchase a gamma camera for the Radiology Department, brings the Friends' total contributions to more than $1,830,000 since 1932.

James M. Oates and Kenneth E. Quickel Jr., M.D., were elected to the

(continued on page 2)

Major revisions made to new building plans

The schedule for construction of a new hospital building has changed due to the hospital's financial performance during 1987 (see annual meeting story above).

A Determination of Need (DoN) for a new facility and renovation work totaling $99.2 million was filed on August 31, 1987 with the Massachusetts Public Health Council. This application included construction of a new five-story facility on the Harris Hall site as well as renovation of Kennedy Hall.

"As we went through the year, we realized that our financials would not support the program that we originally filed. We discussed this in a management meeting and decided that we'd like to split the DoN into two," says Roger Perry Jr., senior vice president for External Affairs.

One application would be for the renovation of Kennedy Hall and the other for construction of the new facility.

"We have talked with the Public Health Council, and they have agreed to divide the original DoN application," says Perry. "We are now processing the Kennedy Hall application, which will put us in a position to renovate the building for an ambulatory care center and doctors' offices. The actual work will start in the spring of 1989 — after the last School of Nursing class graduates. The renovations are expected to take about a year to complete. The new facility application will be reactivated as soon as financing commitments can be met."

"We continue to need the new clinical facility and remain committed to the project," says Laurens MacLure, hospital president. "It will just take a little longer."

Clinic places focus on safety and prevention

The Employee Health Clinic on Baker 3 has concentrated its efforts on the prevention of work-related injuries and illnesses. The clinic's staff works closely with a specialist in occupational health to ensure that Deaconess employees work in the safest possible environment.

Karen Bithell, R.N., supervisor, says, "We've had some changes here, and some employees mistakenly thought the clinic had closed because we no longer have a staff physician here every day. But we're continuing our activities in infection control and the prevention of health problems; we're just providing less of the routine care that people should get from their personal physicians.

Kathleen Gordon, R.N., occupational health nurse, instructs an employee in safe techniques for lifting and carrying.

"However, we don't want employees to think we're not here for them. If they get sick during the workday, they should come and see us," she says. "Our nurses will provide any needed immediate care and can advise whether additional treatment is necessary. We can make the appropriate physician appointments, based on each employee's insurance coverage or HMO membership. For those who don't have a primary care doctor, we can refer them to our Chief Resident's Service, which provides care at a very low cost, or a private internist on the Deaconess staff."

Playing a major role in the new prevention effort is Kathleen Gordon, R.N., M.S., occupational health nurse. "My efforts are focused on the entire worker safety and health program," she says. "The primary goal is to prevent accidental injuries and illnesses, and I work with people throughout the hospital to set up policies and procedures for safe work practices.

"One of the first projects, in cooperation with the physical therapists in Rehabilitation Services, will be to teach employees safe body mechanics how to lift and move patients in and out of beds or onto stretchers without risking back injury."

Gordon also is involved with the worker's compensation program for injured employees. She coordinates the treatment for on-the-job accidents; she also follows up with employees to assist with further care and helps them receive the compensation to which they are entitled. For employees who have recovered partially but may not be able to handle their regular job's physical demands, Gordon helps place them in temporary positions under the hospital's return-to-work program.

"One of my goals for the long term is to hold regular employee safety meetings to address important issues," she says. "By analyzing the reports of accidents and injuries that occur, we can identify problem areas and work with management to avoid those situations. I'm very pleased to see how committed the hospital is to making a safer working environment."

Annual meeting *(continued from page 1)*

board of directors, and former chairman Marvin G. Schorr returned to the board after a year's absence. Philip Bianchi, Kathrine Hammer, Mark P. Harty, Robert J. Lepofsky, and Kenton J. Sicchitano were elected members of the corporation. Chairman Hewitt presented Boston bowls to retiring trustees Robert Bradley, M.D., Charles Schmidt, and Frank Brenton.

As this year's featured speaker, Herbert Benson, M.D., chief of behavioral medicine, discussed his section's activities — which integrate ancient mental techniques like meditation with modern, scientific medicine.

"One hundred years ago, basically all medicine had to do with belief systems," he said. "The therapies really didn't work, but people got better because they believed in them." He described the major discoveries of the past century, which led to "cures, whether you believed in them or not," and noted that while scientific medicine rightfully overshadowed the belief-oriented therapies, the older systems had value because many illnesses were influenced by stress or other mind/body interactions.

Benson described how his early research studies with practitioners of transcendental meditation led to the discovery of what he calls the relaxation response, a counterpart to the fight-or-flight response that previously had been described by researchers. Further investigation found that the relaxation response — characterized by reduced heart rate, blood pressure, breathing, and metabolism and by changes in brain wave patterns — could be elicited using techniques found throughout religious and secular tradition.

"One finds exactly the same steps — sit quietly; pay attention to your breathing; concentrate on a word, sound, or phrase; and passively disregard other thoughts that may occur — in every single culture of mankind. Only the words are different," he said.

Benson explained his team's application of the relaxation response to the treatment of disorders such as high blood pressure, anxiety, and pain. He also discussed his continuing research into advanced meditational cultures, like Tibetan Buddhism, and a project investigating the integration of medicine with religion, which includes teaching members of the clergy to use the relaxation response.

"Behavioral medicine has reintroduced and quantified this ancient mind/body technology, and our job is to continue to integrate it with modern medicine, on both a clinical and a research level," he said.

NEDH in the news

Deaconess people in the news in the past few months include:

- Herbert Benson, M.D., chief of behavioral medicine, discussed the relaxation response as it relates to treating certain illnesses on ABC's "Nightline." He also was interviewed on the relationship between type A personality and heart disease for the Channel 4 evening news.
- Randal Byrn, research associate, hematology/oncology, was interviewed by the NBC Radio Network, the Voice of America, and the United Stations Radio Network, regarding research into CD-4, a possible AIDS treatment.
- Jerome Groopman, M.D., chief of hematology/oncology, was interviewed regarding the administration of GM-CSF to AIDS patients for the Channel 4 evening news. He also discussed CD-4 research for Channel 4, Channel 5, and NBC News.
- Robert Kane, M.D., radiologist, discussed the use of transrectal ultrasound to detect prostate cancer as part of a review of medical developments in 1987 on the Channel 4 evening news.
- Richard Nesto, M.D., cardiologist, discussed silent ischemia among diabetics for the Channel 4 evening news.

Public Relations
Department

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March 1988

New England Deaconess Hospital

MINI pulse

PLAY IT SAFE: SHOW AN ID BADGE OR SIGN IN

"Sign In For Safety" kicked off on "Leap Year Day," February 29, with new guidelines and a policy for hospital access on evening and night shifts. Information on the new system and posters were distributed to department heads and supervisors to share with all employees. Questions about the policy can be directed to Judy Miller, R.N., Administration (2-8801). To help keep the hospital corridors safe after hours, show an ID or sign in for safety!

THANKS TO UNITED WAY CONTRIBUTORS

Employees at the hospital contributed $44,665 to this year's campaign for the United Way of Massachusetts Bay. This year's campaign raised a record $44.4 million throughout the greater Boston area. Employees' continued support of the United Way is greatly appreciated.

MARCH IS NATIONAL NUTRITION MONTH

This year's theme is "Nutrition for the Consumer: How Can We Make the Right Choices?" From March 1-4, nutrition information will be available in the Farr lobby from 11:30 a.m. to 1 p.m; on Tuesday, employees can learn how to evaluate the validity of nutrition information supplied by the media; on Wednesday, information on fad diets will be available and a raffle will be held for three personal nutrition assessments; on Thursday, food labels will be the topic; and on Friday, nutritious snacking will be the theme, and employees can sample a variety of nutritious snacks. For more information, call Kristen Yonker (2-8171).

NUTRITION FAIR

Also in celebration of National Nutrition Month a nutrition fair will be held Thursday, March 24, from 4-8 p.m. in the G2-A auditorium, Kennedy Hall. Activities will include a book sale as well as demonstrations of fat in foods, low-impact aerobics, food labeling, and also body composition analysis. For more information, contact Judi Edwards (2-9295).

NOTIFY MASCO OF TELEPHONE NUMBER CHANGES

Employees who have changed positions, departments, or phone numbers should make the necessary corrections on the "directory listing change form" found in the front of the MASCO directory. This will provide an instant update in the MASCO computer directory, so that calls can be referred to the correct listing. All "directory listing change forms" should be sent to Telecommunications, Harris Hall 406.

OBESITY TREATMENT PROGRAM

The Center for Nutritional Research, located in the Lowry Building, offers a 20 percent discount to Deaconess employees on its medically supervised programs for the treatment of obesity. The programs encompass professional medical supervision, diet and exercise, behavior modification training, lifestyle education, self reliance and weight maintenance, dietary aids, and information on surgical procedures, where appropriate. For further information, call (2-9463).

MIND/BODY PROGRAM FOR AIDS/ARC

The section on behavioral medicine of the Department of Medicine will offer a new mind/body program for people with AIDS or ARC. The program is designed to help patients deal with the physical and emotional problems that accompany a diagnosis of AIDS/ARC or a positive result from a HIV-antibody test. The program begins March 16, and meets from 3:30-5:30 p.m. For further information, call Ann Webster (2-9530).

HUMAN RESOURCES NOTES

Carol E. Lang, M.S., R.D., has been appointed acting director of the Dietetics Department. Lang joined the hospital in 1987 and was previously employed as assistant director for clinical nutrition at the University of Cincinnati.

Eva O'Keefe has been named manager of the Pharmacy Department. O'Keefe was hired in 1977 and worked previously as a supervisor and assistant manager in the pharmacy. She has a B.S. from Northeastern College of Pharmacy and has completed course work in the M.B.A. program at Northeastern University.

Elizabeth Tassinari, R.N., B.S.N., has been appointed unit teacher for the Pulmonary Care Unit (PCU). Tassinari has worked as a staff nurse at the hospital for six years. She is a graduate of the University of Rhode Island and is currently pursuing an M.S.N. degree in a nurse practitioner curriculum at the University of Lowell.

CHANGES IN PAINTING AND CARPENTRY SERVICES

Maintenance and Engineering Department funds for routine painting throughout the hospital complex are extremely limited. As a result, touch-up painting will be confined to patient care and highly public areas. Requests for other painting will be reviewed on an individual basis by the hospital's renovations committee.

Carpentry work such as the hanging of special equipment, diplomas, and bulletin boards--formerly done by the Maintenance Department now will be contracted to outside carpenters and will be charged back to the department requesting the work. The Maintenance Department will continue to perform such work as repairing broken doors, windows, flooring, and emergency safety items. Employees should not undertake any painting or carpentry work themselves. The possible resulting personal injuries and damage to the physical plant would not be in the best interests of the employees or the hospital. Questions regarding the status of

particular work orders should be directed to the maintenance dispatcher (2-8276). For further information, contact Dennis Monty (2-8227) or Marcia Ewing-Current (2-8281).

EMPLOYEE BLOOD DONOR SIGN UP

During the month of March, all hospital departments will be invited to sign up for a meeting with Jan Ronfeld, blood donor recruiter, who will explain the need for employee participation in the hospital's blood donor program. Each individual will be invited to make an appointment to donate blood during March.

The Blood Bank also will sponsor a St. Patrick's Day Blood Donor party. New NEDH blood donor t-shirts will be given to donors as well as a free lunch pass and other St. Patrick's Day treats.

CONGRATULATIONS

Congratulations to Marian McDermott, Marketing, winner of a weekend for two at the Marriott Copley Place in the Blood Bank's Valentine blood donor drive. Thanks to all the employees who donated during the month of February.

"SPRING FOR A CAN"

The Longwood Medical Area/Mission Hill and Fenway Food Project's annual "Spring for a Can" canned food drive will be held during the week of March 28-31. The Food Project encourages the donation of such items as tuna, peanut butter, canned meats, soup, macaroni and cheese dinners, legumes, rice, baby foods, and cereals. These foods help to upgrade the general nutritional quality of the meals provided, while keeping the cost-per-meal low, so that the maximum number of households can be served.

LMA Mission Hill and Fenway Food Project is a consortium of institutional and community representatives that work year-round to support local food pantries and programs in their efforts to eliminate hunger. A drop-off bin will be located in the Farr lobby for food contributions. For more information, contact Patty Downey at 738-5800, ext. 5410.

F.Y.I: WHERE WE LIVE

The Medical Area Service Corporation (MASCO) has developed a data base showing where Longwood Medical Area (LMA) employees live. The data is expected to help MASCO work with the city, state, and MBTA to devise transportation alternatives including adequate public transportation for the more than 23,000 employees who work in this area.

The "most popular" Boston neighborhoods for LMA employees are:

Allston/Brighton	1,101
Dorchester	1,533
Fenway	1,184
Jamaica Plain	1,102
Mission Hill	446

WALK FOR HUNGER

The 19th annual "Walk for Hunger" will be held on Sunday, May 1. A 20-mile walk through Boston, Brookline, Newton, and Cambridge, the event

raises money through pledges for more than 100 soup kitchens, food pantries, shelters, and urban gardening programs around the Boston area, as well as overseas aid programs. Volunteers are needed to help administer first aid the day of the walk and for general assistance. Employees interested in walking, sponsoring, or volunteering, can call the Walk for Hunger office at 227-3796.

FARR 9 CLOSED TEMPORARILY

Farr 9 is closed for renovations and will reopen in May. During this time, vascular patients have been relocated to Baker 4 and Palmer 5.

SERVICE AWARDS

Congratulations to the following employees who celebrate their service anniversaries in March:

25 Years
Lillian Torriere
Information Services

20 Years
Ann Downs-Casey
Purchasing

15 Years
Sylvia Bradish, R.N.,
Nursing

10 Years
Olive Declemens
Building Services
Theresa Foley, R.N.,
Nursing
Mary Lane, R.N.,
Nursing
Milissa Miller
Medical Records

5 Years
Robin Davis
Nursing
Bonnie McNamara
Nursing
Ronald Porter
Purchasing
Patrice Shea, M.T.,
Microbiology

(Employee service listings are supplied by the Human Resources Department.)

Minipulse is published by the Public Relations Department on the first Thursday of every month. Deadline for the April issue is March 16.

Center steps up nursing research activities

A new Center for Nursing Research, established at the Deaconess last year, is designed to support and expand investigations into how nursing practice can increase the quality and effectiveness of patient care. In contrast to clinical medical research, which focuses on developing and studying techniques to diagnose and treat particular illnesses, nursing research examines the process of direct patient care.

Gail Harkness, R.N., D.P.H., director of the Center for Nursing Research, says, "Nursing is an applied field. Nurses deal with people, with their psychological and social reactions, as well as the specific physical responses to an illness. Two patients with the same illness may have very different styles of coping with pain or disability. Through nursing research we can document the best ways of caring for patients in particular situations and prove that nursing care makes a difference in patient outcomes."

Nursing research has been conducted at the Deaconess for several years. Suzanne Holloran, director of Nursing/Staff Development and Research, says, "We began with a small group, based on a journal club, to examine research studies, pursue self education, and develop an understanding of the research process. We then established a nursing research committee to review the occasional proposal we received from our staff and outside investigators who wanted to conduct studies of nursing practices or patients at the hospital."

When some Deaconess nurses wanted to do their own study, the nursing research committee worked with the investigational review board (IRB) of the Medical Administrative Board (now the Medical Executive Committee), which must approve all research projects. They developed a process allowing the committee to review studies that did not have a physician investigator, in consultation with a member of the IRB.

Holloran says, "We gave special attention to doctors' concerns about protecting their patients from any untoward intrusions. And I think we are raising awareness among physicians of what nursing research is and how it can benefit everyone by improving patient care."

The goals of the Deaconess center are to increase the scholarly activity of nurses, to contribute to the scientific information base for nursing practice, and to attract students and investigators to conduct studies at the hospital. Research projects focus on the areas of patient care for which the Deaconess is well known. Some recent examples include studies of how patients with diabetes handle their own care, the concerns of patients with AIDS, and the psychosocial adjustments of patients after head and neck cancer surgery.

In addition to providing a new structure for nursing research at the Deaconess, the center will seek funding for projects through the National Center for Nursing Research, established last year as a new division of the National Institutes of Health (NIH), and from private foundations and corporations.

"The National Center for Nursing Research gives nursing research more recognition," Harkness says. "It heralds a change in focus for NIH, and we anticipate increased resources for examining care issues."

Judith Miller, R.N., senior vice president for Nursing says, "Now is an ideal time to step up our research activities; more grant funding than ever before is available from the National Center and organizations like the Kellogg and Robert Wood Johnson Foundations. With our nurses' established expertise and the hospital's emphasis on quality patient care, we are in the perfect position to lead the way in developing innovative approaches to nursing care."

"Through nursing research we can document the best ways of caring for patients in particular situations." — Gail Harkness, R.N., D.P.H.

Staff named for new nursing research center

Gail A. Harkness, R.N., D.P.H., has been named director of the New England Deaconess Hospital Center for Nursing Research. She will be in charge of administering the center and seeking grant money to support nursing research programs. She holds bachelor's and master's degrees in nursing from the University of Rochester (New York), a public health doctorate in epidemiology/biometry from the University of Illinois, and completed a post-doctoral fellowship in nursing and higher education administration at the University of Rochester.

In addition to a variety of activities in nursing practice and education, Harkness has conducted many funded nursing research studies, including investigations of smoking, baccalaureate degree completion, entry into practice, infection control practitioners, and nosocomial pneumonia in the elderly. She also has been involved in national efforts to differentiate technical and professional nursing practice.

Janice Bell Meisenhelder, R.N., D.N.Sc., has been appointed clinical nurse researcher, a joint appointment between the Deaconess and Northeastern University, where she is a full-time assistant professor. At the hospital she will act as a consultant to nurses pursuing research projects, helping them effectively conduct and report their studies. She holds a bachelor's degree in nursing from Wagner College in New York and master's and doctorate degrees from Boston University.

Salgado plays with popular Latin trio

Five days a week, Efrain Salgado works as a driver in the Transportation Department. Friday and Saturday evenings, however, he is a professional singer and guitarist with the Latin group *Trio Mara.*

Salgado began playing guitar as a youngster and organized rock bands in his native Puerto Rico and in New York. After moving to Boston in the early 70's he joined the Latin orchestra *Paobon,* which recorded an album in 1974. Over the years, he played with the groups *Los Bravos, La Tropica,* and *Elequa;* toured to New York, Chicago, Santo Domingo, and Puerto Rico; and recorded four more albums. He joined the trio two years ago.

Trio Mara plays every weekend at Las Brisas Restaurant on the Boston waterfront and at Cantares nightclub in Cambridge. Salgado says, "I'm from Puerto Rico and the other fellows are from Venezuela, but we play all sorts of Latin music — Mexican, South American, everything. Playing at places regularly is fun because we see a lot of the same people there."

Salgado and his partners have made television appearances on the "Aqui" and "Good Day" programs on Channel 5 and have started to work on an album. "We're taking our time with the recording, because we want to find just the right selection of material," he says.

Many Deaconess employees had the opportunity to hear *Trio Mara* last year at the service awards reception. Salgado, who started at the hospital eight years ago says, "I really enjoy working at the Deaconess. The people here are great; that's why I've stayed."

Transportation employee Efrain Salgado (left) and Mauro Tortolero (center) and Orlando Parra, other members of *Trio Mara,* play at the Boston restaurant Las Brisas every weekend.

news in brief

Richard J. Baptista, M.S., R.Ph., general manager, Deaconess Home Health Care Corp. (DHHCC), spoke on the role of histamine (H-2) receptor antagonists in total parenteral nutrition patients at the midyear clinical meeting of the American Society of Hospital Pharmacists, and published an article on the same subject in the *American Journal of Medicine.*

Joyce Bates, P.T., physical therapist, spoke on the role of physical therapy in treating diabetes and its complications at Simmons College.

Stacey Bell, M.S., R.D., nutrition support dietitian, and **Donna Hauptschein, M.S., R.D.,** staff dietitian, presented a workshop on nutritional assessment software to the American Society of Parenteral and Enteral Nutrition.

Patricia Conway, R.N., transplant clinician, and **Carole Davis, R.N.,** transplantation nurse, published an article on the diabetic transplant patient in the *American Nephrology Nurses Association Journal.*

Jeffrey Dover, M.D., chief of dermatology, gave a paper entitled "New psoralens! Better psoralens?" to the American Academy of Dermatology.

Walter Dzik, M.D., medical director of the Blood Bank, and **Marsha Rüibner, M.T., (ASCP),** blood bank technologist, presented papers at the national meeting of the American Association of Blood Banks. At the same meeting, **Jan Ronfeld,** blood donor recruiter, participated in a forum on donor recruitment.

Judith Farias, R.N., assistant director of the School of Nursing, was reelected to the board of directors of the Massachusetts/Rhode Island League for Nursing.

Terry Fusco, R.N., ICU-A, published an article on lung transplantation in *G.B.C. Chronicle.*

Gary Gibbons, M.D., chief of vascular surgery, was named vice chairman of the foot council of the American Diabetes Association.

Diane Gulczynski, R.N., M.S., director of Nursing/Surgical Services, and **Anne Hunt, R.N., C.P.A.N.,** coordinator, Surgical Services, spoke on quality assurance in the post-anesthesia unit to the Massachusetts Society of Post-Anesthesia Nursing.

Suzanne D. Holloran, R.N., M.S.N., director of Nursing/Staff Development and Research, has been appointed to the executive group of the Massachusetts Hospital Association task force on AIDS.

Jim Huddleston, P.T., physical therapist, spoke on the implications of AIDS for physical therapy interventions at the New England Rehabilitation Hospital.

Barbara Hooker, R.N., director of the School of Nursing, was elected to the nominating committee of the New England Organization for Nursing.

Roger Jenkins, M.D., chief of liver transplantation, delivered lectures on liver transplantation and liver cancer in Osaka, Kobe, and Sapporo, Japan.

Maureen Lynch, R.N., M.S.N., Karen Todd, R.N., M.S.N., and **Linda Yanes, R.N., M.S.N.,** passed the oncology nursing certification examination administered by Oncology Nursing Certification Corp.

Francis P. Mitrano, M.S., R.Ph., director of operations, Deaconess Home Health Care Corp., has been appointed adjunct assistant professor of pharmacy at the Massachusetts College of Pharmacy and Allied Health Sciences.

Anthony P. Monaco, M.D., chief of transplantation, spoke on the use of cyclosporine and donor antigen to induce specific unresponsiveness in small bowel, kidney, and pancreas islet cell transplants to the second World Congress on Cyclosporine.

Robert Savage, M.D., plastic surgeon, has been appointed exhibits chairman of the annual meeting of the American Association for Hand Surgery. He also recently served as a guest reviewer for the *Archives of Surgery.*

G. Paul Sesin, Pharm. D., R.Ph., coordinator of pharmacy clinical services, spoke on the quinolones, a new class of antimicrobials, to the Ohio Society of Hospital Pharmacists.

Albert L. Sheffer, M.D., chief of allergy, spoke on allergy at the clinical-pharmaceutical interface at the dedication of the U.C.B. Institute of Allergy in Brussels, Belgium.

Michael M. Wick, M.D., Ph.D., dermatologist, was co-organizer and a speaker at the Joint U.S./Japan Seminar on Malignant Melanoma held in Tokyo. The seminar, cosponsored by the National Institutes of Health and the Japanese Society for the Promotion of Science, examined differences in the etiology, biology, and treatment of melanoma in the two countries.

WE GET LETTERS

To the members of the Day Care Unit:

On January 26, early in the morning, I arrived cold, frightened, tense and depressed for a cataract operation to be performed by Dr. Alfred W. Scott.

No sooner had I arrived than all my fears, pessimism, depression and strain disappeared, due entirely and totally to your loving care, your extraordinary cooperation, friendliness and knowledge. At my age, most people, including myself, have had long experience with hospitals and hospital personnel — but never have I met so many friendly and wonderful people as I met on January 26, 1988.

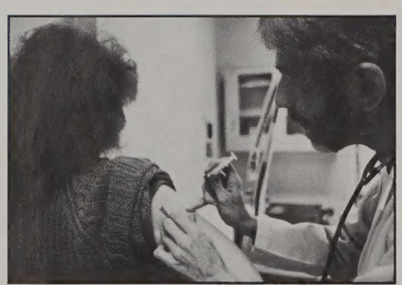
My thanks and my lasting gratitude are but a small token of my esteem, and this note is only a very tiny expression of my feelings. May you all receive always what you so lovingly give: care for your neighbors! Please make my thanks extensive to the people on the fifth floor.

Sincerely,

Annemarie P. Wiesner
Boston, Massachusetts

Employee Health Clinic

(see page 2)



Immunizations are among the preventative services offered in the Employee Health Clinic on Baker 3.

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